



Data Exchange Framework

Technical Advisory Committee (TAC) Meeting #4B: Identity Management

Thursday, October 23, 2025

12:00 PM – 1:00 PM PT



Members are strongly encouraged to **enable their video** to foster increased interaction and discussion.

The Vision for Data Exchange in California

Every Californian, no matter where they live, should be able to walk into a doctor's office, a county social services agency, or an emergency room and be assured that their health and social services providers can access the information they need to provide safe, effective, whole-person care while keeping their data private and secure.

California's Data Exchange Framework (DxF) will help achieve this vision and improve care for all Californians by enabling statewide, secure data exchange between health and social services providers.



Agenda



- 12:00 PM
Welcome & Roll Call
- 12:05 PM
What We Heard Last Meeting
- 12:15 PM
Stakeholder Impact of Issues
- 12:25 PM
Prioritization of Issues for DxF to Address
- 12:50 PM
Public Comment
- 12:55 PM
Next Steps and Closing Remarks

Identity Management TAC Members



Members are strongly encouraged to **enable their video** to foster increased interaction and discussion.

Name	Organization
Rim Cothren (Chair)	Center for Data Insights and Innovation
Cindy Bero	Manatt Health Strategies
Aaron Goodale	MedPOINT Management
Ashutosh Pandey	ACOE
Benjamin Beasley	California Department of Public Health
Chris Ticknor	Orange County United Way
Craig Sanderson	CommonSpirit Health
Danielle Friend	EHRA
Dr. Brian Thomas	Alameda County SHIE
Eric Jahn	Bitfocus, Inc.
Eric Nielson	California Welfare Director's Association (CWDA)

Name	Organization
Jack Cheng, JD	Chinatown Service Center
Jeff Jarrett	Pacific Partners Management Services
Jeff Spevacek	Verato
Joe Sullivan	Emergency Service Medical Authority (EMSA)
John Helvey	SacValley MedShare
Julie Silas	Homebase
Ken Riomales	CalMHSA
Lloyd Fischer	Centene Corporation (Healthnet)
Mukund Wadekar	California Department of Social Services
Rebecca Fisher	California Department of Public Health
Uma Chandavarkar, MD, MHA	California Department of Healthcare Services
Vishaun Lekraj	Kaiser Permanente

Public Comment Opportunities

Public comment will be taken during the meeting at the approximate time listed on the agenda and limited to the total amount of time allocated for public comment.

Members of the public may also use the Teams Q&A feature to ask questions or make comments during the meeting, or can email their questions or comments to DxF@hcai.ca.gov.

Identity Management TAC Series Objective

The objective of this meeting series is to **identify, characterize, and prioritize the issues in statewide identity management that DxF needs to address.**

What We Heard Last Meeting

- Person-matching is foundational to timely and accurate data exchange.
- Many individuals will have similar or ambiguous person attributes making accurate identity matching difficult.
- There is a high degree of variability in the quality of the data used for matching, highlighting the need for data quality improvement.
- The lack of persistent attributes (e.g., ZIP, last name, phone) and the inability to use some attributes (e.g., gender) further complicate these matching challenges.
- Issues with matching for some populations like infants and minors, individuals experiencing homelessness, and people with diverse gender identities, and immigrant populations need to be addressed.
- Placing the burden on the individual to differentiate themselves is not the answer.
- DxF might need to explore immutable identifiers from authoritative sources.
- Health plans have tackled this issue by becoming the authority that assigns a unique identifier for their members.
- DxF should develop and adopt standards to guide identity management.

For Discussion



- Have other issues with identity matching occurred to you since we met last?
- Thinking about your stakeholder group, what are the specific consequences of these patient matching challenges?
- Which patient matching issues create the biggest challenges today?
- How might you prioritize these issues for resolution? What criteria would you apply in this prioritization?

In your organization's day-to-day experience, explain the issues you encounter with person matching.

Public Comment

Next Steps

The DxF Team will:

- Post meeting materials and recording to the DxF webpage.
- Share pre-read materials for next TAC meeting with members.

Members will:

- Be prepared to discuss the challenges of person-matching and which of these should be the greatest priority for the Data Exchange Framework.

Upcoming Meetings

Identity Management TAC Focus Group

Date

Meeting #4C

Thursday, November 6, 2025, 12:00 PM – 1:00 PM PT

Meeting #4D

Thursday, November 20, 2025, 12:00 PM – 1:00 PM PT